



PA STATE SYSTEM OF HIGHER EDUCATION
ATTN: AHCP BENEFITS
2300 VARTAN WAY, SUITE 207
HARRISBURG, PA 17110

COMPANY
FULLNAME
ALTERNATEADDRESS1
DELIVERYADDRESS
CITY STATE ZIPCODE

Dear [Retiree Name]

To continue our support of retirees in the transition to the new customized Freedom Blue PPO Medicare Advantage plan effective January 1, 2025, the focus of this communication is to reiterate available resources and to announce an upcoming webinar with representatives from Pennsylvania Medicare Education and Decision Insight, PA MEDI. They are a statewide service operated by the Pennsylvania Department of Aging that provides free, unbiased information about Medicare.

Webinar – Freedom Blue PPO / Medicare Information Session

- **Thursday, September 26 at 11:00 a.m. EST. To register, visit: www.passhe.edu/ahcp**

This webinar will include an overview of the State System's new Freedom Blue PPO Plan and will feature a Medicare presentation by representatives from PA MEDI. At the conclusion of the webinar, there will be time for PA MEDI representatives to answer participant questions on Medicare rules and timelines regarding coverage changes. If you are unable to attend the live webinar, following the session, a recording will be available on the State System's Annuitant website: www.passhe.edu/ahcp

Resources and Communications

State System's Annuitant Health Care Program (AHCP) website - www.passhe.edu/ahcp

This website is a comprehensive resource for details and communications on this transition. The site is updated on a regular basis, and we encourage you to check it periodically for new information. Some of the resources you will find here include:

- Copies of communications sent to retirees impacted by this change
- Recorded presentation and slides
- Frequently Asked Questions (FAQs)
- Details on additional benefits
- Vision benefit comparisons: Side-by-side comparisons of the new vision benefits provided under the Freedom Blue PPO plan to vision plans you may be currently enrolled in through PA Retired Faculty (PARFAC – APSCURF) or PA Association of Retired State Employees (PARSE)

Additional Mailings in 2024

Watch your mail for important Freedom Blue PPO information in the coming months.

- October - November 2024: Pre-enrollment kit including a benefits summary, checklist, required CMS notices and more
- December 2024: New ID Cards and Welcome Kit

If you have questions

Highmark Blue Shield has a dedicated Medicare Advantage concierge call center available to answer your questions at 1-888-431-2831 (TTY: 711), Monday – Friday, from 8 a.m. – 4:30 p.m. EST.

If you have questions that Highmark Blue Shield is unable to assist with, please visit the Pennsylvania State System of Higher Education’s Annuitant Health Care website, www.passhe.edu/ahcp, contact the State System via email at retireebenefithelp@passhe.edu, or via telephone at 717-720-4153.