



c/o Highmark Inc. – HMDES
120 Fifth Ave.
Pittsburgh, PA 15222

<DATE>

<Retiree Name>
<Address>
<City, State ZIP>

Dear <Retiree Name>,

The primary purpose of this letter is to communicate the schedule of upcoming information sessions, so that you may register to attend a presentation about the transition to the Freedom Blue PPO Medicare Advantage plan. This letter also highlights the Over-the-Counter Benefit Allowance, which is one of several new benefits available to you through the customized Freedom Blue PPO Medicare Advantage plan. Future communications will also highlight other new benefits available.

How to register for a virtual online presentation.

Highmark Blue Shield has partnered with the Pennsylvania State System of Higher Education to host virtual online presentations. All attendees are required to register in advance.

There are two virtual online presentations currently scheduled. To attend a presentation, please visit www.passhe.edu/ahcp to register. For your convenience, you may also register by using scanning the QR code below with a smartphone or tablet for the applicable date and time. You will be required to provide your email address when registering for a virtual presentation as you will be sent an email confirmation with instructions to attend the presentation.

Thursday, June 20, 2024
@ 2:00 p.m. EST



Friday, June 21, 2024
@ 2:00 p.m. EST



How to register for an in-person presentation at a State System university.

In-person presentations will be held at the following universities on the dates below. All attendees are required to register in advance. To do so, scan the QR code below with a smartphone or tablet, or visit www.passhe.edu/ahcp. Presentation times are listed when you register. Registrant counts will determine the number of presentations to be offered at each university. Each presentation may accommodate up to 50 attendees.

6/24/2024 – Indiana

6/25/2024 – PennWest Clarion

6/26/2024 – PennWest Edinboro

6/27/2024 – Slippery Rock

6/28/2024 – PennWest California

7/09/2024 – Shippensburg

7/10/2024 – Millersville

7/11/2024 – Kutztown

7/15/2024 – Commonwealth Lock Haven

7/16/2024 – Commonwealth Mansfield

7/17/2024 – Commonwealth Bloomsburg

7/31/2024 – East Stroudsburg

8/01/2024 – West Chester

For your convenience, you may register by scanning the QR code to the right with a smartphone or tablet. You will be required to provide contact information including name, telephone number, and email address, along with the number of attendees.



The presentation room location and parking information will be communicated via email at least one week prior to the in-person presentation.

Benefit Spotlight: Over-the-Counter (OTC) Benefit Allowance

For each calendar quarter (Jan – Mar, Apr – Jun, Jul – Sep, Oct – Dec), you will be provided a \$25.00 allowance to purchase select OTC products featured in the OTC Product Catalog that Highmark Blue Shield will mail to members. The allowance may be used on over 400 different products, including cold and cough medicines, pain relievers, vitamins, dental care, first aid, and many more categories to choose from. Members order their OTC products via a specific website or by telephone. Free shipping and handling is provided for one OTC order per quarter. Since you receive \$25.00 per calendar quarter, this is an annual benefit worth \$100.00 to obtain OTC products that you likely are already purchasing. Additional information on this benefit will be providing in the coming months.

Questions

Highmark Blue Shield has a dedicated Medicare Advantage concierge call center available to answer your questions at 1-888-431-2831 (TTY: 711), Monday – Friday, from 8 a.m. – 4:30 p.m. EST.

If you have questions that Highmark Blue Shield is not able to assist with, please visit the Pennsylvania State System of Higher Education’s Annuitant Health Care website, www.passhe.edu/ahcp, contact the State System via email at retireebenefithelp@passhe.edu, or via phone at 717-720-4153.